



CHARLOTTESM

Community Action Plan Update

January 9, 2017

City Council Dinner Presentation

Background

- On Monday, October 10, 2016, the Council adopted key strategies in response to concerns expressed both in the streets and in the Council Chamber.
- Items in the Request for Council Action addressed the following:
 - A. Safety, Trust & Accountability
 - B. Access to safe, quality and affordable housing
 - C. Good paying jobs
 - D. New programs and program expansions
- At November and December 2016 Workshops staff updated Council on approved actions

Organizing for Success

- Created staff work team to:
 - Coordinate
 - Communicate
 - Collaborate
 - Collective Impact
- Developing Work Plans to:
 - Identify assigned staff and roles
 - Identify and track key milestones
 - Report progress

New Programs and Program Expansions

D. Acknowledge staff's efforts to develop and implement new programs and program expansions in the following areas:

- Charlotte-Mecklenburg Police Department's Youth Diversion Program,
- Expedited permitting and review process for affordable housing units,
- Mayor's Youth Employment Program,
- **Engage in Community Forums, and**
- **Review City policies, procedures and services to help promote economic opportunity throughout the community.**

Community Relations Committee and Community Building Initiative will meet with people in the community in order to:

- Ask for feedback on the three focus areas
- Determine if there are other areas of focus
- Develop partnerships



Three Approaches:

- ✓ Test and Define the Forum Model
 - Dec. 19th
 - 26 people mostly identified by Mayor and Council
 - Diverse, Engaged, Helpful
- 1. What is your reaction to the strategy and actions?
- 2. What else should Council be doing in this area?
- 3. Feedback on the Process?
 - Education/Preparation and Overview/Data
 - Conversation and Feedback



Community Forums

What did we learn?

- Appreciated the intentional and in-person opportunity to give feedback
- Use technology as much as possible
- Need to educate before the meetings
- Consider having multiple meetings
- Generally supported strategies but needed more details to understand them and the community's role
- *Focus on what else needs to be done rather than asking the group to respond to what Council has already done*



Three Approaches:

- ✓ Test and Define the Forum Model
 - Dec. 19th
 - 26 people
 - Diverse, Engaged, Helpful
 - Revising model based on feedback
- District/Community Based Forums/Conversations
 - Jan.- Feb.
 - District 1- 1/30 meeting 6:00p.m. Palmer Building
 - Others being scheduled
- Pop-Up Conversations
 - Dec.- Feb.
 - Plan with Community Investment Plan Meetings
 - Others Being Scheduled
- Other
 - Peer Perspectives- 7 Engagements since 10/2016
 - City Departments
 - Convened and Intact Groups -Tuesday Morning Breakfast 1/3/2017



Review City Policies and Procedures

Status:

Internal Work Team presented 10 ideas to Executive Cabinet on December 8 for feedback. Ideas address: 1) benefits, 2) career development, 3) affordable housing, and 4) organizational culture



Safety, Trust, and Accountability

October 10, 2016 Action

- A. Support recommendations from the Charlotte-Mecklenburg Police Department (CMPD) that include:
- Engaging the Police Foundation of Washington, D.C., to review CMPD policies and procedures, as well as its relationship with the community it serves
 - Initiatives announced by Chief Kerr Putney on October 5, 2016 related to body worn cameras, the Citizen's Review Board, and officer training, and
 - Review and implement recommendations from the President's Taskforce on 21st Century Policing.

Safety Trust and Accountability

Status:

- Police Foundation
 - The Police Foundation is expected to begin their assessment in February 2017.
- Community Safety Forums
 - The launch for 2017 Forums is February 1st and will include a two-pronged approach. The Chief's Safety Forums will continue, and an additional component will be added where the Majors/Captains will be responsible for Division Leadership Councils and conducting community information sessions.
- Transparency Workshops
 - In January 2017, CMPD will begin hosting **Transparency Workshops**. The Workshops are three-day training events that provide community members an inside understanding of CMPD's processes, services and operations
- Presidents Task Force on 21st Century Policing Recommendations
 - Report organized around VI Pillars. Pillars II & III will be presented to the Community Safety Committee and published for public consumption by February 2017.

Police and Community Relations

- Community Relations Committee and Community Building Initiative cancelled January 5, 2017 meeting
- Meeting topic advertised as:
- ***"Can We Talk About Police Community Relations and the Citizens Review Board"***
- Meeting rescheduled due to:
 - Better coordinate with the Community Safety Committee's review of the Citizens Review Board and possibly with the Police Foundation efforts
 - Low number initially signing-up to attend
 - Incorporate feedback from Test Group



Access to Safe, Quality, and Affordable Housing

- B.** Amend the City Council Strategic Policy Objectives to create 5,000 workforce and affordable housing units from five years to three years, and endorse hiring a consultant to develop a Strategic Housing Plan.

- Terwilliger Study

- The ULI Terwilliger Center for Housing (the Center) will provide advice on how the City could effectively support more workforce and affordable housing

Status: Need to update

- ✓ **October:** Preliminary research and review of key materials, preparation for site visit
- ✓ **November:** Visit by the project team to Charlotte for interviews and fact finding
- ✓ **December:** Transmission of report of preliminary findings based on initial research and the November visit. (**Anticipated Delivery Date 12/10/16**)
- ✓ **January:** Transmission of complete draft report for review by the City. **Scheduled to go to HAND Committee for review January 11, 2017**
- **February:** Transmission of final document and presentation of recommendations

Strategic Housing Plan

- By February, the City will release a request for proposals to develop a Strategic Housing Plan and select a consultant.
- The Plan will:
 - Identify current unmet needs
 - Forecast future demand
 - Recommend a comprehensive housing strategy
- Anticipated completion within 4-6 months

Good Paying Jobs

C. Authorize the City Manager to negotiate and execute contracts totaling up to \$1,000,000 with workforce development service providers

E. Adopt a budget ordinance of \$1,000,000 from Community Development Block Grant funding (\$250,000) and the Fiscal Year 2015 Capital Reserve Fund (\$750,000) for the workforce development pilot program

Status:

- Community outreach sessions for potential training participants held on December 20, 2016 and January 3, 2017
- Approximately 25 individuals enrolled in Residential and Commercial Construction and Broadband and Fiber Optic Cabling classes.
- Approximately 65 Charlotte-Mecklenburg Police officers (including School Resource Officers) have been trained in mentoring;
- Approximately 370 youth have participated in mock interviews in November 2016 that will prepare them for summer internships;
- \$50,000 grant commitment from Microsoft Corporation in tandem with We Connect the Dots (a not-for-profit organization) for technology training and work-based learning.
- Highway Construction and Broadband and Fiber Optic Cabling Corporate Advisory Councils will convene by February 10, 2017;
- And much more

- Provide more detailed information and discussion at Council Retreat
- Creating webpage to communicate progress, post upcoming community meetings and on-going information about the City's efforts